### JOB DESCRIPTION

# As a Technical Support, you will have several roles:

- Handling customer support requests
- Following up customer requests remotely
- Installing and updating our software.

### This job would suit you if you enjoy:

- Solving technical problems and helping people
- Digging deep to find a solution, with the help of your teammates
- Constantly learning new things
- Participating in innovative projects
- Communicating (the more languages you speak, the better)
- Working in different locations (and other countries if you like to travel)
- Extending human life!

# **JOB REQUIREMENTS**

- An experience in a similar function is required
- Good IT understanding (Network, Operating Systems)
- Committed to delivering high quality work
- Excellent communication skills
- Good knowledge of English
- Initiator, while still appreciating team work
- Experience in medical image management is an asset (e.g. DICOM, HL7)

#### Interested in this new challenge?

Contact us directly by sending your CV to

jobs@telemis.com

Telemis GmbH 44A, Siemensring 47877 Willich (Germany)